

# Hospitality, Tourism and Travel resources

These units cover the following qualifications:

- SIT20116 Certificate II in Tourism
- SIT20316 Certificate II in Hospitality
- SIT30116 Certificate III in Tourism
- SIT30616 Certificate III in Hospitality
- SIT20416 Certificate II in Kitchen Operations
- SIT30816 Certificate III in Commercial Cookery
- SIT30916 Certificate III in Catering Operations
- SIT40116 Certificate IV in Travel and Tourism

Note: Units marked with an asterix (\*) are collated into one large book due to the repetition of many elements and performance criteria.

1	SITHACS001	Clean premises and equipment
2	SITHACS002	Provide housekeeping services to guests
3	SITHACS003	Prepare rooms for guests
4	SITHCCC001	Use food preparation equipment
5	SITHCCC002	Prepare simple dishes
6	SITHCCC003	Prepare sandwiches
7	SITHCCC005	Produce dishes using basic methods of cookery*
8	SITHCCC006	Prepare appetisers and salads*
9	SITHCCC007	Produce stocks, sauces and soups*
10	SITHCCC008	Produce vegetable, fruit, egg and farinaceous dishes*
11	SITHCCC011	Use cookery skills effectively
12	SITHCCC012	Produce poultry dishes*
13	SITHCCC013	Prepare seafood dishes*
14	SITHCCC014	Produce meat dishes*
15	SITHCCC018	Prepare food to meet special dietary requirements
16	SITHCCC019	Produce cakes, pastries and breads*
17	SITHCCC020	Work effectively as a cook
18	SITHFAB004	Prepare and serve non-alcoholic beverages
19	SITHFAB007	Serve food and beverage
20	SITHFAB014	Provide table service or food and beverage
21	SITHFAB016	Provide advice on food
22	SITHIND002	Source and use information on the hospitality industry
23	SITHIND003	Use hospitality skills effectively
24	SITHIND004	Work effectively in hospitality service
25	SITHKOP001	Clean kitchen premises and equipment
26	SITHKOP002	Plan and cost basic menus
27	SITHPAT006	Produce desserts
28	SITTGDE005	Prepare and present tour commentaries or activities
29	SITTGDE006	Develop and maintain the general and regional knowledge required by guides
30	SITTIND001	Source and use information on the tourism industry
31	SITTPPD003	Coordinate and operate sustainable tourism activities
32	SITTPPD004	Develop in-house recreational activities
33	SITTTOP005	Operate tours in a remote area
34	SITTTSL001	Operate an online information system
35	SITTTSL002	Access and interpret product information
36	SITTTSL003	Provide advice on international destinations
37	SITTTSL004	Provide advice on Australian destinations
38	SITTTSL005	Sell Tourism Products and Services
39	SITTTSL006	Prepare quotations
40	SITTTSL007	Process reservations
41	SITTTSL012	Construct Normal International Airfares
42	SITXCCS002	Provide visitor information

43	SITXCCS003	Interact with customers
44	SITXCCS006	Provide service to customers
45	SITXCCS007	Enhance Customer Service experience
46	SITXCOM001	Source and present information
47	SITXCOM002	Show social and cultural sensitivity
48	SITXCOM005	Manage conflict
49	SITXEBS001	Use social media in a business
50	SITXFIN001	Process financial transactions
51	SITXFIN002	Interpret financial information
52	SITXFSA002	Participate in safe food handling practices
53	SITXHRM001	Coach others in job skills
54	SITXINV001	Receive and store stock
55	SITXINV002	Maintain the quality of perishable items
56	SITXMPR004	Coordinate marketing activities
57	SITXMPR005	Participate in cooperative online marketing activities
58	SITXWHS001	Participate in safe work practices
59	SITXWHS003	Implement and Monitor work health practices