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FSK10219 Certificate I in Skills for Vocational Pathways Requirements: 11 units - 1 core and 10 elective units

FSK20119 Certificate II in Skills for Work and Vocational Pathways

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		TP		FSK10219	FSK20119	
ISBN	Code	Release*	Title		щ	Office Use
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^{*}The R# relates to the Training Package version, for example R1 = Release 1, R2 = Release 2

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About our writers

Jan Hagston is a specialist in youth and adult education who focuses on literacy, numeracy and applied learning. She has worked with secondary schools, TAFEs, adult community education providers, universities and in workplace programs. She has a Masters in Educational Studies and has produced research papers across the secondary and VET sectors and written articles for education research journals.

Kathrin Colgan is a senior educator in the TAFE sector who has deep insight into VET education delivered with an LLN focus. She has produced resources for the IBSA FSK Implementation Project Business Services. She has a Masters of Education and has worked closely with Industry Skills Councils and Industry Training Advisory Boards to improve language, literacy and numeracy within their industries.

Jenni Welch is a freelance writer and project consultant who specialises in VET. She has substantial industry experience as a publisher, shaping and writing resources for a range of VET and other vocational qualifications here and in the UK. She has a post-graduate qualification in education and a masters-aligned accreditation in Digital Learning. She also has a Certificate IV in Training and Assessment and adds her training skills to her passionate commitment to literacy and effective communication.

Your story Find a unique workplace scenario in each learner guide





Your story

Today is the first day of your new job working at the Big River Zoo. The zoo has lots of animals, such as lions, elephants, monkeys, seals and giraffes. Your job is assistant animal keeper. You will be working with the team that looks after the monkeys.

Max is your team leader. The other people on the team are Ellie, Raii, Sariah and Iacob.

Max tells you about the tasks you will do when working with his team. Tasks are things you need to do in your job.

tch this video about your role at Big River Zoo.

Learning checkpoint **Formative** assessments to reinforce skills and knowledge learned

earning checkpoint: Day 1

lead the case study, then answer the questions that follow.

There has been a problem with some visitors wanting to spend a longer time with the monkeys. Sometimes it is difficult to get the visitors to leave the monkey enclosure on time.

At the team meeting, Max talks with you, Ellie, Raji, Sariah and Jacob about ways to manage visitors so they leave on time

- What does the purpose of a spoken interaction mean? Tick the correct answer.
 - The reason for the interaction
 - olan for the interaction
 - for the interaction

QR codes Videos provide an engaging and visual learning experience



When you arrive for work. Max shows you where you will be working. Big River Zoo has a range of 'See the animal' experiences for visitors. Visitors are the people who come to the

When the visitors choose a 'See the animal' experience, they nto the area where the animals are kept (called an eng can also see what the animals eat and get of

Your tasks **Outlines** the student's daily work tasks



Give talks about monkeys to visitors who come to the zoo.

Day 1 Workplace scenarios are

broken down

into daily

work tasks



Report to the team about tasks



Talk to the team leader about nything you see that is not safe

What has happened on Day 1

On Day 1 of work at the Big River Zoo, you have learned a

- The purpose of spoken interactions and communication
- The audience of spoken interactions and communication
- Giving the required information in spoken interaction

· The types of spoken interactions and communications

What has happened -Day summary A summary of the day's tasks learning and reviews key words and phrases

