

QUALIFICATION CODE	CHC52021
QUALIFICATION TITLE	Diploma of Community Services
QUALIFICATION DESCRIPTION	<p>This qualification reflects the roles of community services workers involved in the delivery, management, and coordination, of person-centred services to individuals, groups, and communities.</p> <p>At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management.</p> <p>Workers support people to make change in their lives to improve personal and social well-being and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination.</p> <p>To achieve this qualification, the candidate must have completed at least 250 hours of work as detailed in the Assessment Requirements of the units of competency.</p> <p>No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.</p>
ENTRY REQUIREMENTS	There are no entry requirements for this qualification.

PACKAGING RULES	<p>20 units must be completed:</p> <ul style="list-style-type: none">■ 15 core units■ 5 elective units, consisting of:<ul style="list-style-type: none">○ at least 5 units from the electives listed in Group A, B or C below <p>up to 2 units from the electives listed below, any endorsed Training Packages or accredited courses – these units must be relevant to the work outcome.</p> <p>Any combination of electives that meets the rules above can be selected for the award of the Diploma of Community Services. Where appropriate, electives may be packaged to provide a qualification with a specialisation.</p> <p>Packaging for each specialisation:</p> <ul style="list-style-type: none">○ at least 3 Group A electives must be selected for award of the Diploma of Community Services (Social Housing)○ all Group B electives must be selected for award of the Diploma of Community Services (Statutory & forensic child, youth & family welfare)○ at least 3 Group C electives must be selected for award of the Diploma of Community Services (Responding to family violence) <p>All electives chosen must contribute to a valid, industry-supported vocational outcome.</p>
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CORE UNITS	<p>CHCCCS004 Assess co-existing needs</p> <p>CHCCCS007 Develop and implement service programs</p> <p>CHCCCS019 Recognise and respond to crisis situations</p> <p>CHCCSL001 Establish and confirm the counselling relationship</p> <p>CHCCSL003 Facilitate the counselling relationship process</p> <p>CHCCSM005 Develop, facilitate and review all aspects of case management</p> <p>CHCCSM008 Undertake advanced client assessment</p> <p>CHCDEV001 Confirm client developmental status</p> <p>CHCDEV002 Analyse impacts of sociological factors on clients in community work and services</p> <p>CHCDIV001 Work with diverse people</p> <p>CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety</p> <p>CHCLEG003 Manage legal and ethical compliance</p> <p>CHCMGT005 Facilitate workplace debriefing and support processes</p> <p>CHCPRP003 Reflect on and improve own professional practice</p> <p>HLTWHS003 Maintain work health and safety</p>
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ELECTIVE UNITS	<p>Group A electives – SOCIAL HOUSING specialisation</p> <p>CHCADV004 Represent organisation in court or tribunal</p> <p>CHCSOH014 Manage and maintain tenancy agreements and services</p> <p>CHCSOH019 Manage head lease</p> <p>CHCSOH020 Develop quality systems in line with registration standards</p> <p>CHCSOH022 Develop social housing enterprise opportunities</p> <p>CHCSOH023 Acquire properties by purchase or transfer</p> <p>Group B electives – STATUTORY & FORENSIC CHILD, YOUTH & FAMILY WELFARE specialisation</p>
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CHCMHS013 Implement trauma informed care

CHCPRT001 Identify and respond to children and young people at risk

CHCPRT003 Work collaboratively to maintain an environment safe for children and young people

Group C electives – RESPONDING TO FAMILY VIOLENCE specialisation

CHCDFV006 Counsel clients affected by domestic and family violence

CHCDFV007 Work with users of violence to effect change

CHCMHS007 Work effectively in trauma informed care

CHCPOL003 Research and apply evidence to practice

Group D - Other electives

CHCADV002 Provide advocacy and representation services

CHCADV003 Represent clients in court

CHCADV005 Provide systems advocacy services

CHCAGE001 Facilitate the empowerment of older people

CHCAOD004 Assess needs of client with alcohol and other drugs issues

CHCAOD005 Provide alcohol and other drug withdrawal services

CHCAOD007 Develop strategies for alcohol and other drugs relapse prevention and management

CHCAOD008 Provide advanced interventions to meet the needs of clients with alcohol and other drugs issues

CHCAOD009 Develop and review individual alcohol and other drugs treatment plans

CHCCCS003 Increase the safety of individuals at risk of suicide

CHCCCS009 Facilitate responsible behaviour

CHCCCS024 Support individuals with autism spectrum disorder

CHCCDE007 Develop and provide community projects

CHCCDE008 Support community action

CHCCDE009 Develop and Support community leadership

- CHCCDE010** Develop and lead community engagement strategies to enhance participation
- CHCCDE011** Implement community development strategies
- CHCCDE012** Work within organisation and government structures to enable community development outcomes
- CHCCDE015** Develop and implement a community renewal plan
- CHCCOM003** Develop workplace communication strategies
- CHCCOM004** Present information to stakeholder groups
- CHCCSL002** Apply specialist interpersonal and counselling interview skills
- CHCCSM001** Facilitate goal directed planning
- CHCCSM002** Implement case management practice
- CHCCSM004** Coordinate complex case requirements
- CHCCSM006** Provide case management supervision
- CHCCSL007** Support counselling clients in decision-making processes
- CHCDEV003** Analyse client information for service planning and delivery
- CHCDIV003** Manage and promote diversity
- CHCDFV006** Counsel clients affected by domestic and family violence

- CHCDFV007** Work with users of violence to effect change

- CHCDIS005** Develop and provide person-centred service responses
- CHCDIS006** Develop and promote positive person-centred behaviour supports
- CHCDIS008** Facilitate community participation and social inclusion
- CHCDIS010** Provide person-centred services to people with disability with complex needs

- CHCEDU002** Plan health promotion and community intervention
- CHCEDU003** Provide sexual and reproductive health information to clients
- CHCEDU004** Develop, implement and review sexual and reproductive health education programs
- CHCEDU009** Provide parenting, health and well-being education

- CHCFAM001** Operate in a family law environment
- CHCFAM003** Support people to improve relationships
- CHCFAM004** Facilitate changeovers
- CHCFAM005** Facilitate and monitor contact
- CHCFAM006** Assist families to self-manage contact
- CHCGRP002** Plan and conduct group activities

- CHCINM001** Meet statutory and organisation information requirements
- CHCLLN001** Respond to client language, literacy and numeracy needs
- CHCMGT001** Develop, implement and review quality framework
- CHCMGT002** Manage partnership agreements with service providers
- CHCMGT003** Lead the work team
- CHCMGT004** Secure and manage funding
- CHCMGT006** Coordinate client directed services
- CHCMHS001** Work with people with mental health issues
- CHCMHS002** Establish a self-directed recovery relationship
- CHCMHS003** Provide recovery oriented mental health services
- CHCMHS004** Work collaboratively with the care network and other services
- CHCMHS005** Provide services to people with co-existing mental health and alcohol and other drugs issues
- CHCMHS006** Facilitate the recovery process with the person, family and carers
- CHCMHS008** Promote and facilitate self-advocacy
- CHCMHS011** Assess and promote social, emotional and physical wellbeing
- CHCPOL002** Develop and implement policy
- CHCPOL003** Research and apply evidence to practice
- CHCPRP001** Develop and maintain networks and collaborative partnerships
- CHCPRP004** Promote and represent the service
- CHCPRP005** Engage with health professionals and the health system

	<p>CHCPRT002 Support the rights and safety of children and young people</p> <p>CHCPRT005 Work within a practice framework</p> <p>CHCPRT008 Provide supervision in a secure system</p> <p>CHCPRT009 Provide primary residential care</p> <p>CHCPRT010 Work with children and young people with complex trauma and attachment issues and needs</p> <p>CHCSET001 Work with forced migrants</p> <p>CHCSET002 Undertake bicultural work with forced migrants in Australia</p> <p>CHCSOH013 Work with people experiencing or at risk of homelessness</p> <p>CHCYTH001 Engage respectfully with young people</p> <p>CHCYTH004 Respond to critical situations</p> <p>CHCYTH005 Develop and implement procedures to enable young people to address their needs</p> <p>CHCYTH010 Provide services for young people appropriate to their needs and circumstances</p> <p>CHCYTH012 Manage service response to young people in crisis</p> <p>HLTAID014 Provide Advanced First Aid</p> <p>HLTAHW031 Provide information/strategies to enhance capacities of Aboriginal/Torres Strait Islander families</p>
<p>QUALIFICATION MAPPING INFORMATION</p>	<p>No equivalent qualification.</p>
<p>LINKS</p>	<p>Companion Volume Implementation Guide</p>